

**Rosendale Farms**  
**Waterloo Crop Services**

March 30th, 2020

**Update to our COVID-19 procedures**

Dear Customer,

Being an essential service in the agri-food industry by providing products and services to crop production, we can continue to service you during this COVID-19 pandemic.

These new procedures are being implemented immediately and will remain in place until further notice.

First, it is essential to keep our customers, employees and everyone's family safe.

We have locked the doors to our office. Please call ahead if you need to make arrangements to drop off cheques, pick up cheques, etc.

*If you are in the 14 day self isolation period...* please let us know before we arrive at your farm as we may delay delivery till your isolation period is over.

We are currently delivering seed, bagged & bulk fertilizer and chemicals. Advanced notice for any orders will be critical to ensure you get your products when you need them. If you want to pick up products, please call, text or email us your requests. When you arrive here, go directly to the shipping area to get your order.

If you have cropping questions, please call our sales team soon to get as much of that work out of the way before it gets busy. We know things will come up in season, but the more work we can plan ahead for and make deliveries in the next couple of weeks will make things run more smoothly.

If you are picking up grain, again please call ahead to make an appointment.

We really do appreciate your business and by working together through this situation, you will all be successful in getting your crops planted this spring!

Thanks,

Brad, Bryan and the entire Rosendale Farms/Waterloo Crop Team.

**Office 519-744-4941 1-800-368-3018**

**Call, text or email your orders to your salesperson**

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Or

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